

Enable Ireland

NATIONAL TRAINING & DEVELOPMENT POLICY

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1.0 Introduction

Enable Ireland is committed to ensuring that its services are delivered in line with evidence-based best practice through developing a workforce that continuously strives to improve the quality of the service it provides.

Enable Ireland encourages and supports staff to utilise training and development opportunities to assist in meeting its strategic aims and objectives.

Through a pro-active approach to learning and development, Enable Ireland actively encourages and supports staff to undertake training and attend seminars within areas of interest to the organisation and pertinent to the staff member's role and responsibilities. Staff are required to provide feedback to their line manager on courses they have attended and to share areas of learning as appropriate, when requested.

This National Training & Development Policy will be supported by local guidelines for allocation of training and development.

The Guidelines for Allocating Training & Development (see Section 7.0 of this policy) must be referenced when developing the local guidelines for allocating resources for training and development.

1.1 Facilitation of Training

In response to the COVID-19 Pandemic, Enable Ireland's delivery of training migrated from majority face-to-face to being facilitated online with the exception of mandatory practicals. Since then, delivery of online training programmes in Enable Ireland continues to feature as an efficient, cost effective and practical way of training or where possible, consideration of a blended approach.

In 2024, Enable Ireland launched its online Training, development & learning platform called iGrow. For the most up-to-date information on iGrow, please see the dedicated page on <u>Inform.</u>

All Enable Ireland mandatory/site specific training including face-to-face sessions, webinars, pre-recorded webinars, and national training events delivered by an external provider, must be booked and co-ordinated through iGrow.

2.0 Scope

This policy applies to all Enable Ireland staff and includes volunteers and students who must attend mandatory/site specific training.

With reference to the application of the HR process in relation to staff employed by other agencies through the PDS framework, this policy is applied in accordance with the:

- ➤ National Policy on the Lead Agency Model^[2] (2019:4),
- > Interagency Agreement,
- > Any new policy or quideline documents (e.g. SOP) arising from PDS.

Under the lead agency model training requirements are as follows:

- The Lead Agency has responsibility for ensuring mandatory and statutory training of all staff is undertaken for their assigned Children's Disability Services Network(s).
- Training costs for CDNT members are borne by the lead agency under the National Policy on Non-pay Budget for CDNT under the IAA.

- Each staff member and each Children's Disability Network Manager (CDNM)should maintain records of training.
- The CNDM should have a copy of certification / relevant documentation on file of mandatory training.

3.0 Policy Aims

The aims of the policy are to:

- Ensure that all training is delivered as required in accordance with the most up to date public health guidance
- Ensure that training is aligned with the overall strategy of the organisation.
- Enable the organisation to allocate resources for the training and development of staff members in an effective and efficient way.
- Ensure equality of opportunity and access to training anddevelopment.
- Ensure that all training and development is relevant and up to date.
- Provide a structured approach to assessing training and development to ensure that investment improves performance.

4.0 The Purpose of Training and Development

The purpose of training and development is to ensure that staff in Enable Ireland increase their existing knowledge and skill base, which in turn will allow for greater expert knowledge and efficiency in carrying out their roles within the organisation.

5.0 Staff Development

Staff development is important to Enable Ireland and its staff in order to be prepared for changing environments and for new and emerging roles that may occur in the future. Staff development that is supported by Enable Ireland needs to be relevant to either the staff member's current role or possible potential role in the future.

The attendance at job-specific training events is subject to the availability of resources. Enable Ireland also recognises the value of other learning opportunities which may include "on-the-job training", shadowing, in-service, job coaching and mentoring, peer review etc. and will endeavour to facilitate these approaches to training and development where appropriate.

6.0 Training Categories

Enable Ireland prioritises the facilitation of in-house training where possible and under the following categories:

- Mandatory Training
- Mandatory Job/Location Specific Training and Development
- Additional Job/Location-Specific Training and Development

6.1 Mandatory Training

Table 1.0 lists mandatory training that is essential to working in Enable Ireland, including legal minimum training requirements, in line with the Safety, Health & Welfare at Work Act 2005, the Safety, Health & Welfare at Work (General Applications) Regulations 2007, the Children's First Act 2015 and General Data Protection Regulations (GDPR, 2016) Comprehensive infection control training was adopted in the form of the Antimicrobial Resistance and Infection Control (AMRIC) Learning Programme for all staff in response to public health guidelines. Mandatory training for all staff, volunteers and students includes:

Table 1.0

Mandatory Training Programme For All Staff	Method of Facilitation
1. National Induction Programme	Blended Online and Face-to-Face
(Includes local element)	(In-house)
2. Manual Handling Training	Blended Online and Face-to-Face
	Practical (In-house)
3. Fire Awareness Training	Blended Online (El Webinar) and
	Face-to-Face Practical (external
	provider).
4. Enable Ireland GDPR Awareness Training	Online Webinar
5. Children First	HSeLanD
6. Safeguarding Adults at Risk of Abuse	HSeLanD
7. Antimicrobial Resistance	HSeLanD
and Infection Control	
Learning Programme X5	
Modules:	
Module 1: AMRIC - Basics of Infection	
Prevention Control	
Module 2: AMRIC - Standard and	
Transmission Based Precautions	
Module 3: AMRIC - Hand Hygiene (and Practical for services)	
Module 4: AMRIC - Respiratory and	
Cough Etiquette	
Module 5: Putting on and Taking off PPE	
in Community Healthcare Settings	
8. HSeLand The Flu and Covid-19 vaccines	HSeLanD
for Healthcare Workers - protect	
yourself, protect others - protect	
yourself, protect others	
9. Module 1 Open Disclosure:	HSeLanD
Communicating Effectively Open	
Disclosure	
10.HSeLand Your Safety, Health and	HSeLanD
Welfare in Healthcare	
11. Welcome to iGrow	HSeLanD
12. Managing Health and Safety in	HSeLanD
Healthcare: Chemical Agent Hazards	
12 1104 4 11 12 12 12 12 12 12 12 12 12 12 12 12	115.1
13. HIQA Applying HRBA Modules 1-4	HSeLanD

6.2 Mandatory Job/Location Specific Training and Development

This mandatory job/location specific training is for designated people in particular roles/locations as per table 2.0 below. This is **not an exhaustive list.**

Mandatory job specific training needs will be devised at induction stage by the relevant manager.

Table 2.0

l able 2.0	<u>, </u>
Mandatory Location-Job Specific	Method of Facilitation
Training Programme	
1. H&S Competent Person	Online
Training	
2. Fire Marshal training	Online
3. Zone Marshal training	Online
4. Hand Hygiene Assessor Training	Online
5. People Handling	Blended Online and Face-to-Face (In-house)
6. Medication Management Training & 3 x	Blended Online and Face-to-Face
practicals.	Practical (In-house)
7. Display Screen Equipment User Awareness Module	HSeLanD (Habitual Users)
8. Display Screen Equipment Awareness Assessor Module	HSeLanD (Line Managers)
9. National Health and Safety Function Occupational Safety and Health Risk Assessment Webinar.	HSeLanD
10.Module 2 Open Disclosure	HSeLanD
11.Open Disclosure Skills workshop	HSeLanD
12.HIQA National Standards for Infection Prevention and Control in Community settings: Putting the Standards into Practice. (Designated Centres only)	HSeLand
13.HIQA National Standards for Infection Prevention and Control in Community settings: Putting the Standards into Practice. (Designated Centres only)	HSeLand

6.3 Additional Job/Location-Specific Training and Development

This training has a specific purpose for specific job roles, or pertinent to a particular location in order to meet the needs of Service Users/Owners who access a service. The needs will be devised at induction stage by the relevant manger e.g.:

- 1. CPI MAPA
- 2. PEG Training
- 3. Lamh
- 4. Hoist Training
- 5. CPC Training
- 6. FEDS training
- 7. Epilepsy Training
- 8. Asthma and Anaphylaxis Training
- 9. First Aid
- 10. Module 2 Open Disclosure
- 11. Open Disclosure Skills Workshop

This is a non-exhaustive list.

For further job specific training, access training, see the yellow boxes of the training matrix (see Section 8 below).

6.4 Consultant Services

In accordance with the National Procurement Policy, a minimum of three quotes must be obtained from accredited training consultants/organisations prior to the purchase of any external training. See Enable Ireland's Procurement Policy for details in relation to contract monetary amounts and requirements for same.

7.0 Guidelines for Allocating Training & Development

These Guidelines for Allocating Training & Development must be referenced when allocating resources for training and development:

- Training & development applications will be considered in relation to the overall strategic direction of Enable Ireland, in line with best practice, locally prioritised needs, Team-Based Performance Achievement (TBPA) reviews/team targets and Individual Performance Achievement IPA reviews.
- The sanctioning of training & development opportunities will be administered in a fair and equitable manner and will operate within agreed and transparent criteria.
- To facilitate fair and equal access to training and development opportunities, each service location/department will identify local training needs in order to meet the needs of their service users/owners/customers.
- Support for training & development may only be provided within the resources available and by prior agreement with the relevant manager and in the context of the needs of the total service/department
- In deciding the local annual training budget, managers should consider areas acknowledged as a service priority i.e. mandatory, job specific, TBPA reviews or IPA reviews.

- Training may be supported in terms of course time where this has prior approval of the manager. Related travel and expenses, where approved, will be paid in line with the Travel Expenses Policy reduced rate. Time-off in lieu may be considered and, where appropriate, agreed and authorised and will only cover actual course hours and not travel time.
- All mandatory training and job specific training will be supported in full. Other categories of training and development will be allocated at the discretion of the relevant National Services Forum (NSF) manager.
- Applications for all training & development should be made using the Training Application Form (see Appendix 1). The form must first be completed by the staff member and the supporting Line Manager. When complete, the Line Manager will submit to the relevant NSF manager for final approval.
- When considering applications for training, managers should take the following into account:
 - Is this allocation of training within the limits of the local training budget and is it high priority?
 - Can the daily function of the department/team/work location be maintained for the duration of the training?
 - Are training allocations equitably spread across all staff members within a department or work location?
 - o Is there a relevance to, or requirement for, this training in terms of the current activities of the department/team?
 - o Was this training identified in TBPA/IPA?
 - o How will this training enhance the skill base within the service/team?
 - o How would the training benefit the manner in which Enable Ireland carries out specified job-related tasks or functions within the organisation?
 - What is the staff member prepared to contribute towards the training initiative and the learning for the organisation?

7.1 Record of Training Applications

All training applications will be kept on the staff member's local personnel file with supporting documentation. Where training has been refused, a record of the specific reasons for refusal must be retained in this file.

7.2 Financial Support

In relation to significant financial support for training for an individual, the funding will be granted, conditional on a written agreement to remain in the organisation for a minimum of one year (and up to 2 years, depending on the commitment made) on completion of the course. In the event of early departure from the organisation a pro-rata proportion of the course cost will be refunded (see Appendix 1).

7.3 Financial Support Train The Trainer

In the case of Train The Trainer courses a successful applicant will be required to undertake the delivery of a specified minimum number of courses each year whilst in employment. This quantum will be decided on a case-by-case basis for each course (see Appendix 1).

8.0 Training Records

A record of all training undertaken must be generated and retained locally. It is the responsibility of management to ensure that there is an appropriate method in place for the recording of all training in accordance with legislative requirements. Training records must be up to date and available for inspection.

Enable Ireland's Tracking matrix must be used to track training. It can be accessed via <u>Forms</u> Page of Inform.

Staff will find the training categorised as per the earlier sections of the policy, see below:

Minimum mandatory training requirements for all staff
Mandatory Job/Location Specific Training
Additional Job/Location Specific Training
Space provided for services to insert any other local training



Appendix 1

Enable Ireland Training Application Form

Name:				
PeopleXD Number:				
Course/ Programme/Conference:				
Provider & Accrediting Body:				
Is the course accredited for CPD points?				
Has it been run before?				
Who is the audience?				
Location of Training:				
* Where possible, please attac			d by training	-
Costings	Euro			% of cost being requested
Course fees (incl. VAT)				
Travel Breakdown:				
Mileage (no. of miles/km)- Flight- Rail- Other-				
Accommodation				
Subsistence				
Overall Total				
Training Duration and Staff Tin	ne			
No. of training days				
Specific training dates				
Time of training (start and finish)				
Is the course facilitated during no		_	rs?	
Total number of working hours required:				

Is this training: Mandatory □ Job Specific □ Organisational Priority □ Other □
Applicant's Statement
1. How does this training support your ongoing professional development?
2. How will this course assist you in your work?
3. How does this training support the organisational goals?
4. Any other information to support your application?
5. How would you share your learning from this course?
Please list all training/development and level of support received in the last 2 years:
Undertaking by Applicant
 I undertake to: Provide a refund of the course cost to Enable Ireland, or pro-rata thereof, in the event of departure from the organisation within two calendar years of this agreement. The pro-rata proportion to be refunded is agreed at
If applicable: To be completed by Train the Trainer participants. As a successful applicant on the Train the Trainer course (Name of course)

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Applicant Name:

Applicant Signature: Date:

Line Manager Staten	nent of Support in	line with IPA/TBPA an	d Supervision	
The impact of this co	urse of study will be	e measured by:		
I support the applican	at's request as outli	nod abovo		
I support the applicar	it's request as outil	ned above.		
Signed: Date:				
Clinical Supervisor S	tatement of Suppo	rt (where relevant) in	line with ISSPA	
The clinical reasoning	for attendance on	this course is as follows	5:	
	* ¹ c voouset oo outlin	and above		
I support the applican	t's request as outili	ied above.		
Signed: Date:				
		NGT M. I. A.		
	(To be cor	NSF Member Appro npleted by the relevan		
Approval of Applica	tion:	Yes □	No 🗆	
Reason for Decision				
Reason for Decision	ı .			
Level of Support:				
	%	€		
Course Fees Travel				
Accommodation				
Subsistence Total				
. 500				
Training Days:				
Signed: Date:				
_ ~~.				